

RESTRICTION TO MODIFYING ENVOY USERS' EMAIL ADDRESSES

If you would like to change the email address associated with your Envoy profile, you must submit this request to Capacity Products. Envoy users may no longer change their email addresses through the Manage Profile screen. Contact <CapacityProducts@socalgas.com>.

Manage Profile

Manage Your Profile Please fill out the following required fields

User ID: gs1sample

Secret Question *: sampleQuestion1

Your Answer *: sampleAnswer1

E-mail *: sampleEmail1@socalgas.com ← read-only

SHOW-HIDE PASSWORD ON LOGIN SCREEN

On Envoy's Login screen, Envoy users may now show or hide their password as they are typing it into the Password field.

User ID: gs1sample

Password: ← show-hide toggle

EXPORT TO EXCEL FOR MAINTENANCE SCHEDULES SCREEN

On the Maintenance Schedules screen, which is available on Envoy's public website under the Operations sub menu, Envoy users now have access to an Export-to-Excel option.

Maintenance Schedules

Legend | Maintenance Impact X

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INTRODUCTION TO END USER SUMMARY SCREEN AND STORAGE SUMMARY SCREEN

Envoy users may now see a summary of their end user activity and a summary of their storage activity, per Gas Day and Cycle, on new internal screens called 'End User Summary Screen' and 'Storage Summary Screen'. Envoy users who are familiar with the existing Balancing screens will find a similar look-and-feel with these screens.

End User Summary																
End User Summary - 10/28/2025 - Cycle 6																
End User Contract: S99																
Contract Owner: Sample K																
Supply To End User [S99]																
Supply Contract	Supply Contract Owner	Supply Type	Rec Point	Supply Agent	Supply Agent Name	Supply Stor Pgm	Supply Source	Market Agent	Market Agent Name	Market Rank	Nom Qty	Supply Qty	SCG Cfm Qty	Sched Qty		
999777	Sample K	CGPL	POOL							999	3,000	3,000	3,000	3,000		
Supply Total:																
End User [S99] To Market																
Market Contract	Market Contract Owner	Market Type	Delivery Point	Market Agent	Market Agent Name	OCC	OCC Name	Market Stor Pgm	Market Source	Supply Agent	Supply Agent Name	Supply Rank	Nom Qty	Supply Qty	SCG Cfm Qty	Sched Qty
S99	Sample K	STRG	STRG			S99	Sample K	TBS	F			999	626	626	626	626
Market Total:																

Storage Summary																
Storage Summary - 10/01/2025 - Cycle 6																
Storage OCC: S777																
Contract Owner: Sample K																
Supply To Storage [S777]																
Supply Contract	Supply Contract Owner	Supply Type	Rec Point	Supply Agent	Supply Agent Name	Supply Stor Pgm	Market Agent	Market Agent Name	Market Stor Pgm	Market Source	Market Rank	Nom Qty	Supply Qty	SCG Cfm Qty	Sched Qty	
777999	Sample M	CGPL	POOL				77799	Sample M	TBS	F	1	1,000	1,000	1,000	1,000	
Supply Total:																
Storage [S777] To Market																
Market Contract	Market Contract Owner	Market Type	Delivery Point	Market Agent	Market Agent Name	OCC	OCC Name	Market Stor Pgm	Supply Agent	Supply Agent Name	Supply Stor Pgm	Supply Source	Supply Rank	Nom Qty	Supply Qty	SCG Cfm Qty
Market Total:																

NOTES

Please remember to clear your browser's cache if you do not see these listed updates. SoCalGas continually works on updates to its Electronic Bulletin Board (EBB). We invite Envoy users to propose updates that they would like to see to the EBB. Your feedback provides SoCalGas insight regarding common issues and helps prioritize future projects. Users may provide these proposals to their Account Executives or email Envoy@socalgas.com.